

CALIFORNIA GAMBLING CONTROL COMMISSION

Address: 2399 Gateway Oaks Drive, Suite 220 • Sacramento, CA 95833-4231

Phone: (916) 263-0700 • FAX: (916) 263-0452

**LICENSING STAFF RELATIONS SURVEY**

To help us better serve you; please complete the **Licensing Staff Relations Survey** below. The information provided in the survey will be CONFIDENTIAL and will only be shared with the California Gambling Control Commission's Executive Management. This information will be used to ensure that the Commission is effectively and accurately communicating with applicants and licensees.

Name (*Optional)					
License Type	<input type="checkbox"/> State Gambling License <input type="checkbox"/> Third Party <input type="checkbox"/> Key Employee <input type="checkbox"/> Work Permit <input type="checkbox"/> Finding of Suitability – Vendor <input type="checkbox"/> Finding of Suitability – Tribal Key				
*Address					
*E-mail					
*Phone/Fax/Email					
	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1. Was the Commission licensing staff courteous and professional?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. Was Commission licensing staff knowledgeable of procedures and forms as they apply to the application process?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. Did the Commission licensing staff work in a timely fashion on your application materials prior to submission to the Bureau of Gambling Control?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. Did Commission licensing staff provide you with sufficient follow-up time to respond to any issues that may have arisen with your application?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. Did licensing staff provide adequate and timely answers to your questions?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Additional comments or suggestions:					

Please return this survey by email to: Comments@cgcc.ca.gov or by postal service to: Comments, California Gambling Control Commission, 2399 Gateway Oaks Drive., Ste. 220, Sacramento, CA 95833.