



GAMBLING CONTROL COMMISSION

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JIM EVANS, CHAIRMAN
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TRANG TO

March 11, 2020

To: All California Gambling Establishments
All Third-Party Provider of Proposition Player Services
Cardroom Industry Designated Agents

Re: Cardroom Industry Correspondence Regarding the Novel Coronavirus

As news about the novel coronavirus (COVID-19) continues to develop at a rapid pace, the most important thing we can do is stay informed with the facts. Reactions and/or decisions should be based on facts, not fear. The California Gambling Control Commission (Commission) is following the latest facts regarding COVID-19, evaluated how it could impact our essential functions, and are updating our Continuity Plan to ensure essential functions continue no matter what the latest development brings. However, absent any significant changes, the Commission will continue operations as normal.

As part of our evaluation process, the Commission has noted that gambling establishments across the country have enhanced their cleaning procedures as a way to combat the spread of COVID-19. Some of the best practices include:

- Implementing handwashing procedures for all staff, which include duration (the recommended 20 seconds) and higher frequency.
- Increasing the number of hand sanitizers available for guests and staff.
- More frequent cleaning of chips, shuffling machines, door handles, elevator buttons, escalator rails, handrails, faucets, toilet flush handles, telephones, slot machines, light switches, menus, condiment bottles, and any other surfaces that people touch regularly throughout the day.
- Implementing stay-at-home policies and making clear to staff that they are required to stay home if they feel sick.
- Increased opportunities for employees to work from home, when appropriate.
- Keeping staff informed with the facts provided from trusted sources, such as the COVID-19 pages on the websites for the [California Department of Public Health](#) and the [Centers for Disease Control and Prevention](#). These websites contain a tremendous amount of fact-based information and are updated daily.
- Stay in contact with your local county health departments for the latest local updates and information about the virus.

The Commission encourages our stakeholders to review their organizational plans and see if there are opportunities to improve their emergency preparedness for communicable diseases. By

being proactive, we are all able to help protect the health of our staff, our families, and our communities.

In response to this virus, all should remember to be respectful, fair, and without bias in our interactions with all persons. Do not assume someone of a particular national origin, race, or background is more likely to have COVID-19.

Any updates from the Commission regarding this issue will be provided via direct emails and will be posted on the [Commission's website](#).

Sincerely,



STACEY LUNA BAXTER
Executive Director