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BEFORE THE
CALIFORNIA GAMBLING CONTROL COMMISSION

In the Matter of the Application for Third-Party
Proposition Player Services Employee Type
License for:

Ruifen Gan

Applicant.

CGCC Case No. CGCC-2025-0605-10B

DEFAULT DECISION AND ORDER

Hearing Date: April 23, 2026
Time: 10:00 a.m.

1. This matter was scheduled for hearing before the California Gambling Control Commission (Commission) pursuant to Business and Professions Code sections 19870 and 19871 and title 4, California Code of Regulations (CCR) section 12060, in Sacramento, California, and held via Zoom video conference, on April 23, 2026, at 10:00 a.m.

2. Ruifen Gan (Applicant) failed to appear and was not represented at the hearing.

FINDINGS OF FACT

3. On February 19, 2025, the Bureau of Gambling Control (Bureau) received a renewal Application for Third-Party Proposition Player Services Employee Type License (Application) from Applicant.

4. Applicant was issued an interim renewal license which expired on June 30, 2027.

5. In February 2025, the Commission received the Bureau’s Level I, renewal investigation checklist. On March 17, 2025, the Bureau received a Notification of Employee Separation form for Applicant, indicating that they were terminated due to violation of company policy. The Bureau requested additional information from Fortune Players Group, Inc. (Fortune) regarding the termination. On April 9, 2024, designated agent for Fortune stated Applicant was terminated for accepting a tip from a player and violating the company’s zero tolerance policy regarding the acceptance of tips. The Bureau attempted to contact Applicant to determine whether they wanted to pursue the renewal of their license but received no response.

6. On June 5, 2025, the Commission considered the Application and elected to refer

1 it to an evidentiary hearing pursuant to title 4, CCR section 12054, subdivision (a)(2).

2 7. Applicant received notice of Commission consideration of the Application in two
3 ways. First, Commission staff mailed an evidentiary hearing referral letter to Applicant's address
4 of record via regular mail and certified mail on June 6, 2025, which included a blank Notice of
5 Defense form with instructions to return it to the Commission within 30 days of service or else
6 the Commission may issue a default decision. Commission staff did not receive a Notice of
7 Defense form or any communication from Applicant within 30 calendar days of service. (Exhibit
8 A.)

9 8. Second, the Commission served a Notice of Hearing Without Applicant
10 Participation to Applicant's address of record via certified mail on February 10, 2026, with
11 Exhibit A attached, notifying Applicant that due to their failure to return the Notice of Defense
12 form within 30 days of receipt, a hearing via Zoom video conference will be conducted on April
13 23, 2026, at 10:00 a.m., where the Commission may issue a default decision without Applicant's
14 participation.

15 **DETERMINATION OF ISSUES**

16 9. An application to receive a license constitutes a request for a determination of the
17 applicant's general character, integrity, and ability to participate in, engage in, or be associated
18 with, controlled gambling. (Bus. & Prof. Code § 19856, subd. (b).)

19 10. In addition, the burden of proving Applicant's qualifications to receive any license
20 from the Commission is on the applicant. (Bus. & Prof. Code § 19856, subd. (a).)

21 11. At an evidentiary hearing pursuant to Business and Professions Code sections
22 19870 and 19871 and title 4, CCR section 12060 the burden of proof rests with the applicant to
23 demonstrate why a license should be issued. (Cal. Code Regs., tit. 4, § 12060, subd. (j).)

24 12. An application will be denied if the Commission finds that the applicant has not
25 satisfied the requirements of Business and Professions Code section 19857. (Cal. Code Regs., tit.
26 4, § 12040, subd. (a)(1).)

27 13. Title 4, CCR section 12052, subdivision (c), provides in pertinent part:
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(c) An applicant for any license, permit, finding of suitability, renewal, or other approval shall be given notice of the meeting at which the application is scheduled to be heard. Notice shall be given pursuant to Section 12006.

* * *

(2) If the application is to be scheduled at an evidentiary hearing, pursuant to subsections (a) or (b) of Section 12060, the notice of hearing shall inform the applicant of the following:

* * *

(F) The waiver of an evidentiary hearing, or failure of the applicant to submit a Notice of Defense, or failure by the applicant to appear at an evidentiary hearing, may result in a default decision or a hearing without applicant participation in accordance with Section 12057.

14. Title 4, CCR section 12057, subdivision (a), provides in pertinent part:

(a) When an applicant fails to submit a completed Notice of Defense, CGCC-CH1-03 according to the timelines on the form, affirmatively waives his, her, or its right to an evidentiary hearing, or fails to appear at an evidentiary hearing, the Commission will, based on the interests of justice and judicial economy:

(1) Issue a default decision after the consideration of the Bureau report, any supplemental reports by the Bureau, and any other documents or testimony provided or which may be provided to the Commission before the decision is issued;

15. The Commission takes official notice of the Bureau report, any supplemental reports by the Bureau and any other documents or testimony already provided to it in this matter as required by Business and Professions Code section 19870, subdivision (a), and title 4, CCR section 12052, subdivision (c)(2)(F).

16. The Commission has jurisdiction to adjudicate this case by default.

17. The Commission may deny Applicant’s Application based upon the Bureau report, any supplemental reports by the Bureau and any other documents or testimony already provided to it, pursuant to title 4, CCR sections 12052, subdivision (c)(2)(F) and 12057, and Business and Professions Code sections 19857 and 19859.

18. The Commission may also deny the Application based upon failure to prove to the

1 Commission that Applicant is qualified to receive a license or other approval as required by
2 Business and Profession Code section 19856, subdivision (a) and title 4, CCR section 12060,
3 subdivision (j).

4 19. Upon issuance or denial of a renewal license by the Commission, the interim
5 renewal license will become void and cannot be used thereafter.

6 20. Therefore, as the Applicant did not return a Notice of Defense form, did not attend
7 the default hearing, and did not submit any information or evidence in favor of granting the
8 Application, Applicant did not meet the burden of demonstrating why a license should be issued
9 pursuant to Business and Professions Code section 19856, subdivision (a) and title 4, CCR
10 section 12060, subdivision (j). By failing to meet Applicant's burden of proving qualifications
11 for licensure, Applicant has failed to satisfy the Commission that Applicant is a person that is in
12 all other respects qualified to be licensed pursuant to Business and Professions Code section
13 19857, subdivision (c). As a result, the Commission finds that pursuant to title 4, CCR sections
14 12040, subdivision (a)(1), 12052, subdivision (c)(2)(F), and 12057, Applicant's Application is
15 subject to denial.

16 21. In addition, as the Application is subject to denial, Applicant's interim renewal
17 license is void pursuant to title 4, CCR section 12035, subdivision (c)(2) and cannot be used
18 hereafter.

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NOTICE OF APPLICANT’S APPEAL RIGHTS

Applicant has the following appeal rights available under state law:

Title 4, CCR section 12064, subdivision (a) and (b) provide:

(a) After the Commission issues a decision following a GCA hearing conducted pursuant to Section 12060, an applicant denied a license, permit, registration, or finding of suitability, or whose license, permit, registration, or finding of suitability has had conditions, restrictions, or limitations imposed upon it, may request reconsideration by the Commission. A request for reconsideration must be:

(1) Made in writing to the Commission, copied to the complainant. The Bureau may provide a written response to the Commission within 10 calendar days of receipt of the request; and,

(2) Received by the Commission and complainant within 30 calendar days of service of the decision, or before the effective date specified in the decision, whichever is earlier.

(b) A request for reconsideration must state the reasons for the request, which must be based upon either:

(1) Newly discovered evidence or legal authorities that could not reasonably have been presented before the Commission’s issuance of the decision or at the hearing on the matter; or,

(2) Other good cause which the Commission may decide, in its sole discretion, merits reconsideration.

Business and Professions Code section 19870, subdivision (f) provides:

A decision of the commission denying a license or approval, or imposing any condition or restriction on the grant of a license or approval may be reviewed by petition pursuant to Section 1085 of the Code of Civil Procedure. Section 1094.5 of the Code of Civil Procedure shall not apply to any judicial proceeding described in the foregoing sentence, and the court may grant the petition only if the court finds that the action of the commission was arbitrary and capricious, or that the action exceeded the commission's jurisdiction.

Title 4, CCR section 12066, subdivision (c) provides:

A decision of the Commission denying an application or imposing conditions or restrictions on a license after an evidentiary hearing will be subject to judicial review as provided in Business and Professions Code section 19870, subdivision (f). Neither the right to petition for judicial review nor the time for filing the petition will be affected by failure to seek reconsideration.

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ORDER

- 1. Ruifen Gan’s renewal Application for Third-Party Proposition Player Services Employee Type License is DENIED.
- 2. Ruifen Gan’s interim renewal license is void and cannot be used hereafter.
- 3. Ruifen Gan may not apply to the Commission or the Bureau for any type of license or work permit for one (1) year after the effective date of this Order.
- 4. This Order is effective on May 23, 2026.

Dated: 4/23/2026 Signature: 
38D0AB38C651466...
 Paula LaBrie, Chair

Dated: 4/23/2026 Signature: 
2B4CE9520F8845C...
 Eric Heins, Commissioner

Dated: 4/23/2026 Signature: 
7722F4571120449...
 William Liu, Commissioner

Dated: 4/23/2026 Signature: 
14B4AD3B90F8462...
 Edward Yee, Commissioner

DECLARATION OF ERICKA RAMIREZ

I, Ericka Ramirez, declare as follows:

I am employed by the California Gambling Control Commission as an analyst in the Commission's Licensing Division. Ruifen Gan's case has been assigned to me for processing.

On June 6, 2025, I mailed a Gambling Control Act hearing referral letter to Ruifen Gan at [REDACTED] by regular mail and certified mail pursuant to California Code of Regulations (CCR) Title 4, Division 18, Chapter 1, section 12006. This letter provided notice to Ruifen Gan that consideration of their application was being referred to a Gambling Control Act hearing pursuant to CCR, Title 4, Division 18, Chapter 1, section 12060(b). This letter included a Notice of Defense form (CGCC-CH1-03) with instructions to return the Notice of Defense to the Commission within 30 calendar days of service in order to preserve their right to an administrative hearing.

Today is January 2, 2026, and I have not received the Notice of Defense form or any communication from Ruifen Gan regarding a request for a Gambling Control Act hearing.

I declare under penalty of perjury under the laws of the State of California that the foregoing statements are true and correct.

Executed on January 2, 2026, in Sacramento, California.



Ericka Ramirez