STATEMENT OF REASONS

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#### **PARTIES**

- Wayne J. Quint, Jr. (Complainant) brings this Statement of Reasons solely in his
  official capacity as the Chief of the California Department of Justice, Bureau of Gambling
  Control (Bureau).
- On or about May 13, 2014, Terry Vargas (Respondent), doing business as Poker Flats
  Casino, submitted an Application for State Gambling License (Application), with the Bureau for
  renewal of her license.
- At its July 24, 2014 meeting, the California Gambling Control Commission
   (Commission) considered the Application and extended the license six months to January 31,
   2015, subject to six conditions that are listed on the license.
- 4. At its January 22, 2015 meeting, the Commission considered the Application further and issued an interim renewal license valid from February 1, 2015 to January 31, 2017, subject to six conditions that are listed on the license.
- At its January 22, 2015 meeting, the Commission also referred consideration of the license renewal to an evidentiary hearing.
  - 6. On or about February 11, 2015, Respondent submitted a timely Notice of Defense.
- On or about May 28, 2015, the Commission's Executive Director set the matter for a hearing to be conducted pursuant to the provisions of Business and Professions Code sections 19870 and 19871.

### FIRST CAUSE FOR DENIAL

## (Failure to Comply with Terms and Conditions of Licensure)

8. Respondent's Application is subject to denial pursuant to Business and Professions Code section 19857. Respondent has violated the conditions placed upon her licensure. Respondent's extended and interim renewal license was issued upon six conditions intended to ensure her compliance with financial recordkeeping, reporting, and licensing requirements. Respondent has violated the following conditions:

1	a. Condition number one requires that by September 30, 2014, "the owner-			
2	licensee [Respondent] shall provide the Bureau documentation indicating that [she has established			
3	and maintains] a separate, specifically designated, insured account with a licensed financial			
4	institution in an amount not less than the total value of the chips-in-use by the gaming			
5	establishment." Respondent did not provide any documents to the Bureau by the specified date.			
6	To date, Respondent has not provided documents indicating compliance with the requirement.			
7	Condition number one provided for an alternative form of compliance by allowing Respondent to			
8	provide to the Bureau by September 30, 2014, "some other form of security acceptable to the			
9	Bureau, in lieu of maintaining the required account." To date, Respondent has not provided any			
10	such documents to the Bureau.			
11	b. Condition number two requires that starting with the quarter ending on June 30,			
12	2014, "the owner-licensee [Respondent] shall maintain for the Bureau's review the following			
13	documents:			
14	The jackpot records for the previous quarter			
	[10]			

The daily count sheets for the previous quarter"

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A site visit by the Bureau on October 16, 2014, confirmed that Respondent had not maintained the records for the Bureau's review, as required by condition number two.

- Condition number three requires that starting with the quarter ending on September 30, 2014, Respondent shall submit to the Bureau, no later than 15 days from the quarter's close, quarterly balance sheets and profit and loss statements. In addition, condition number three requires Respondent to submit the following documents to the Bureau by September 30, 2014:
- A letter to the Bureau from their accountant confirming that changes have been made to the record keeping system and that financial statements can be generated to the satisfaction of the Bureau;
- Balance sheets and profit and loss statements for the periods between January 1, 2012 and December 31, 2013;
  - Federal tax returns for the years 2012 and 2013; and

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maintenance of the financial accounting system.

Other than the federal tay returns, which were not timely submitted. Respondent h

Respondent's record keeping policies and procedures pertaining to the

Other than the federal tax returns, which were not timely submitted, Respondent has not submitted the documents required by condition number three.

- d. Condition number four requires Respondent to provide the Bureau with documentation, by September 30, 2014, to indicate either all tax liens have been satisfied or documentation of a payment plan approved by the relevant tax agency. To date, Respondent has not submitted documents indicating compliance with condition number four.
- e. Condition number five requires Respondent to submit to the Bureau, gambling establishment key employee license applications for Tawni Vargas and Sai Saechao, within 30 and 90 days of the January 22, 2015 Commission action on the license, respectively. Respondent did not submit either of the applications required by condition number five within the required time frame.
- f. Condition number six requires Respondent to submit to the Bureau, all unmarked gambling chips currently in use at the Casino. Condition number six also requires Respondent to ensure that all uncashed chips are redeemed, and to provide an exact amount for the Casino's entire chip inventory within 60 days of the January 22, 2015 Commission action on the license. To date, Respondent has not complied with condition number six.

  (Bus. & Prof. Code, §§ 19857, 19920 & 19922.)

#### SECOND CAUSE FOR DENIAL

# (Failure to Comply with Statutory and Regulatory Requirements)

9. Respondent's Application is subject to denial pursuant to Business and Professions
Code section 19857. Respondent has demonstrated an inability or unwillingness to comply with
statutory and regulatory requirements. In addition to the violation of the conditions placed upon
her interim renewal license, as alleged in paragraph 8 and incorporated herein by reference,
Respondent has failed to comply with the following statutory and regulatory requirements:

- a. Respondent has failed to maintain a separate, specifically designated, insured bank account in an amount not less than the total value of the chips in use, as required by California Code of Regulations, title 11, section 2053.
- b. Respondent has failed to submit financial documents covering all financial activities of Respondent's gambling operation for the 2012 and 2013 fiscal years, as required by California Code of Regulations, title 4, section 12403.

  (Bus. & Prof. Code, §§ 19857, 19920 &19922; Cal. Code Regs., tit. 4, § 12403, and tit. 11, § 2053.)

#### THIRD CAUSE FOR DENIAL

#### (Letters of Warning for Failure to Comply with Statutory and Regulatory Requirements)

- 10. Respondent's Application is subject to denial pursuant to Business and Professions
  Code section 19857. In addition to the violation of the conditions placed upon her interim
  renewal license, as alleged in paragraph 8, and incorporated herein by reference, and failure to
  comply with the Act, and the regulations thereunder, as alleged in paragraph 9, and incorporated
  herein by reference, Respondent has received multiple letters of warning for violations of the Act,
  and the regulations thereunder. More specifically, Respondent has received the following letters
  of warning:
- a. The Bureau issued a letter of warning to Respondent on July 11, 2014, for failure to maintain a separate, specifically designated, insured bank account in an amount not less than the total value of the chips in use, a violation of California Code of Regulations, title 11, section 2053.
- b. The Bureau issued a letter of warning to Respondent on July 11, 2014, for failure to submit financial documents covering all financial activities of Respondent's gambling operation, a violation of California Code of Regulations, title 4, section 12403 for the 2012 and 2013 fiscal years, and again on February 3, 2015, for the 2013 fiscal year.
- c. Respondent was issued a letter of warning on May 13, 2015, for failure to pay annual fees to the Gambling Addiction Program Fund, as required by Business and Professions Code section 19954.

chapter,[1] including, without limitation, the power to do all of the following: 3 For any cause deemed reasonable by the commission ... Limit, condition, or restrict any license, permit, or approval, or impose any fine upon any person licensed or approved. The commission may condition, restrict, discipline, or take action against the license of an 5 individual owner endorsed on the license certificate of the gambling enterprise whether or not the commission takes action against the license 6 of the gambling enterprise. 7 8 Take actions deemed to be reasonable to ensure that no ineligible, unqualified, disqualified, or unsuitable persons are associated 9 with controlled gambling activities. 10 14. Business and Professions Code, section 19870 provides: 11 The commission, after considering the recommendation 12 of the [Bureau] chief and any other testimony and written comments as may be presented at the meeting, or as may have been submitted in 13 writing to the commission prior to the meeting, may either deny the application or grant a license to an applicant who it determines to be 14 qualified to hold the license. 15 When the commission grants an application for a license or approval, the commission may limit or place restrictions 16 thereon as it may deem necessary in the public interest, consistent with the policies described in this chapter. 17 When an application is denied, the commission shall 18 prepare and file a detailed statement of its reasons for the denial. 19 All proceedings at a meeting of the commission relating to a license application shall be recorded stenographically or by audio or 20 video recording. 21 A decision of the commission denying a license or approval, or imposing any condition or restriction on the grant of a 22 license or approval may be reviewed by petition pursuant to Section 1085 of the Code of Civil Procedure. Section 1094.5 of the Code of Civil 23 Procedure shall not apply to any judicial proceeding described in the foregoing sentence, and the court may grant the petition only if the court 24 finds that the action of the commission was arbitrary and capricious, or that the action exceeded the commission's jurisdiction. 25 26 <sup>1</sup> Hereinafter, "chapter" refers to Business and Professions Code, division 8, chapter 5, 27 (commencing with section 19800), also known as the Gambling Control Act.

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Business and Professions Code, section 19871 provides: 1 The commission meeting described in Section 19870 shall be conducted in accordance with regulations of the commission and 3 as follows: 4 Oral evidence shall be taken only upon oath (1) or affirmation. 5 (2) Each party shall have all of the following rights: 6 To call and examine witnesses. 7 To introduce exhibits relevant to the 8 issues of the case. To cross-examine opposing witnesses 9 on any matters relevant to the issues, even though the matter was not covered on direct examination. 10 To impeach any witness, regardless 11 of which party first called the witness to testify. 12 (E) To offer rebuttal evidence. 13 If the applicant does not testify in his or her own behalf, he or she may be called and examined as if under cross-14 examination. 15 The meeting need not be conducted according to technical rules relating to evidence and witnesses. Any relevant 16 evidence may be considered, and is sufficient in itself to support a finding, if it is the sort of evidence on which responsible persons are 17 accustomed to rely in the conduct of serious affairs, regardless of the existence of any common law or statutory rule that might make 18 improper the admission of that evidence over objection in a civil action. 19 Nothing in this section confers upon an applicant a right 20 to discovery of the department's[2] investigative reports or to require disclosure of any document or information the disclosure of which is 21 otherwise prohibited by any other provision of this chapter. 22 SPECIFIC STATUTORY PROVISIONS 23 Business and Professions Code section 19856, subdivision (a) provides, in part: 24 The burden of proving his or her qualifications to receive any license 25 is on the applicant. 26 <sup>2</sup> "Department" refers to the Department of Justice. (Bus. & Prof. Code, § 19805, subd. 27 (h).) 28

17. Business and Professions Code, section 19857 provides:

No gambling license shall be issued unless, based on all of the information and documents submitted, the commission is satisfied that the applicant is all of the following:

- (a) A person of good character, honesty, and integrity.
- (b) A person whose prior activities, criminal record, if any, reputation, habits, and associations do not pose a threat to the public interest of this state, or to the effective regulation and control of controlled gambling, or create or enhance the dangers of unsuitable, unfair, or illegal practices, methods, and activities in the conduct of controlled gambling, or in the carrying on of the business and financial arrangements incidental thereto.
- (c) A person that is in all other respects qualified to be licensed as provided in this chapter.
- 18. Business and Professions Code, section 19875 provides:

An owner's gambling license shall be posted at all times in a conspicuous place in the area where gambling is conducted in the establishment for which the license is issued until it is replaced by a succeeding license.

19. Business and Professions Code, section 19920 provides:

It is the policy of the State of California to require that all establishments wherein controlled gambling is conducted in this state be operated in a manner suitable to protect the public health, safety, and general welfare of the residents of this state. The responsibility for the employment and maintenance of suitable methods of operation rests with the owner licensee, and willful or persistent use or toleration of methods of operation deemed unsuitable by the commission or by local government shall constitute grounds for license revocation or other disciplinary action.

20. Business and Professions Code, section 19922 provides:

No owner licensee shall operate a gambling enterprise in violation of any provision of this chapter or any regulation adopted pursuant to this chapter.

21. Business and Professions Code, section 19954 provides:

In addition to those fees required pursuant to Section 19951, each licensee shall pay an additional one hundred dollars (\$100) for each table for which it is licensed to the State Department of Public Health for

deposit in the Gambling Addiction Program Fund, which is hereby established to benefit those who have a gambling addiction problem. These funds shall be made available, upon appropriation by the Legislature, to community-based organizations that directly provide aid and assistance to those persons with a gambling addiction problem.

- 22. California Code of Regulations, title 4, section 12354 provides:
  - (a) An individual, if holding a valid work permit for any gambling enterprise, may immediately begin to work as an interim key employee provided that the individual submit the following to the Bureau within 10 days of hiring:
    - (1) An Application for Interim Key Employee License, BGC-035 (Rev. 04/13), which is attached in Appendix A to this chapter.
    - (2) A nonrefundable application fee pursuant to subsection (b) of Section 12008.
    - (3) A copy of the employee's valid work permit issued pursuant to section 19912 of the Business and Professions Code for any gambling enterprise.
    - (4) A two inch by two inch color passport-style photograph taken no more than 30 days before submission to the Bureau of the interim key employee application, which shall be in addition to the photograph submitted for the initial portable personal key employee license.
  - (b) Applications for issuance of an interim key employee license shall be processed within the following timeframes:
    - (1) The maximum time within which the Bureau shall notify the applicant in writing that an application or a resubmitted application is complete and accepted for filing, or that an application or a resubmitted application is deficient and identifying what specific additional information is required, is five working days after receipt of the application.
    - (2) An interim key employee license shall be either granted or denied within 15 working days after the filing of a complete application.
  - (c) Interim key employee license approvals are subject to the following conditions:
    - (1) An application package for an initial portable personal key employee license as required in subsection (c) of Section 12350 must be submitted to the Bureau within 30 days of assuming a key employee position.

1	(2) An interim license shall be valid for a period of two years from the date it is issued.
2	(3) Issuance of an interim license does not
3	obligate the Commission to issue a regular key employee license.
4	(4) Issuance of an interim license has no bearing
5	on the question of whether the holder will qualify for issuance of any Commission permit, registration, or license.
6	(5) The interim key employee shall cease
7	working in a key employee position if, during the term of the interim license, any of the following occurs:
8	(A) The application for key employee license is
9	abandoned or denied.
10	(B) The interim key employee's work permit
11	expires, is revoked, or is cancelled before the key employee license is approved.
12	(C) The Executive Director notifies the applicant
13	and gambling enterprise that the interim status is cancelled pursuant to subsection (e), of this section.
14	(d) Upon issuance or denial of a regular key employee
15	license by the Commission, the interim license previously issued shall become invalid and shall not be used thereafter.
16	(e) With ten day's advance written notice to the interim key
17	employee and to the gambling enterprise, the Executive Director shall cancel the interim key employee license based upon the following:
18	(1) Evidence showing that the applicant has sustained any
19	disqualifying criminal convictions;
20	(2) Evidence showing that the applicant is statutorily ineligible for a key employee license under the Act;
21	(3) Evidence which discloses that having the applicant
22	serve as an interim key employee pending determination of their application may in the judgment of the Executive Director present a
23	danger to the public or to the reputation of controlled gambling in this state;
24	(4) A determination by the Executive Director that the
25	applicant has failed to reveal any fact that is material to, or supplied materially untrue or misleading information on, the applicant's key
-traces	employee license application;
26	(5) A Bureau recommendation of denial of the applicant's
27	key employee application;
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- (6) Referral by the Commission of the applicant to an evidentiary hearing with direction to the Executive Director to cancel the interim key employee status; or
- (7) A determination by the Executive Director that the gambling enterprise using the interim key employee procedure has shown a pattern or practice of hiring or promoting persons to key employee positions in violation of subsection (a) above or that the gambling enterprise has acted in bad faith, with actual knowledge that the persons hired or promoted would be ineligible for licensure.
- (f) Within ten days of the date of notice of a cancellation of interim status pursuant to this section, the gambling enterprise shall notify the Bureau in writing of the effective date of the position change for or suspension of the employee, and shall describe the employee's revised job duties, if any.
- (g) Judicial review of a cancellation of interim status shall be by petition pursuant to section 1085 of the Code of Civil Procedure.
- (h) This section shall apply to any individual employed in the capacity of a key employee, whether employed in a gambling establishment owned by a non-corporate licensee or by a corporate licensee, as provided in Business and Professions Code section 19883.
- 23. California Code of Regulations, title 4, section 12403 provides:
  - (a) A licensee shall prepare financial statements covering all financial activities of the licensee's gambling operation for each fiscal year, in accordance with generally accepted accounting principles unless otherwise provided in this section. If the licensee ( or a person or entity that has an interest, control, or common control with the licensee) owns or operates lodging, food, beverage, or any other non-gambling operation at the establishment, the financial statements must reflect the results of the gambling operation separately from those non-gambling operations.
    - (1) A Group I licensee shall engage an independent accountant licensed by the California Board of Accountancy to audit the licensee's annual financial statements in accordance with generally accepted auditing standards.
    - (2) A Group II licensee shall engage an independent accountant licensed by the California Board of Accountancy to review the licensee's annual financial statements in accordance with standards for accounting and review services or with currently applicable professional accounting standards. The Bureau or Commission may require the licensee, or the licensee may elect, to engage, an independent accountant licensed by the California Board of Accountancy to audit the annual financial statements in accordance with generally accepted auditing standards, if

there are concerns about the licensee's operation or financial

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reporting, including but not limited to:

- (A) Inadequate internal control procedures;
- (B) Insufficient financial disclosure;
- (C) Material misstatement in financial reporting;
- (D) Inadequate maintenance of financial data; or
- (E) Irregularities noted during an investigation.
- A Group III licensee with a gross revenue of \$500,000 or more per year shall prepare financial statements including at a minimum a statement of financial position, a statement of income or statement of operations, and disclosure in the form of notes to the financial statements. If the licensee is unable to produce the financial statements, it shall engage an independent accountant licensed by the California Board of Accountancy to perform a compilation of the licensee's annual financial statements in accordance with standards for accounting and review services or with currently applicable professional accounting standards, including full disclosure in the form of notes to the financial statements. The Bureau or Commission may require the licensee, or the licensee may elect, to engage an independent accountant licensed by the California Board of Accountancy to compile or review the licensee's financial statements in accordance with standards for accounting and review services, or to audit the financial statements in accordance with generally accepted auditing standards, if there are concerns about the licensee's operation or financial reporting, including but not limited to:
  - (A) Inadequate internal control procedures;
  - (B) Insufficient financial disclosure;
  - (C) Material misstatement in financial reporting;
  - (D) Inadequate maintenance of financial data; or
  - (E) Irregularities noted during an investigation.
- (4) (A) A Group III licensee with a gross revenue of less than \$500,000 per year shall prepare financial statements that include, at a minimum, a statement of financial position and a statement of income or statement of operations. If the licensee is unable to produce the financial statements, it shall do one of the following:
  - 1. Engage an independent accountant licensed by the California Board of Accountancy to perform a compilation of the licensee's annual financial statements in accordance with standards for

accounting and review services or with currently applicable professional accounting standards and management may elect not to provide footnote disclosures as would otherwise be required by generally accepted accounting principles.

- 2. Submit to the Bureau no later than 120 calendar days following the end of the year covered by the federal income tax return, copies of the licensee's complete signed and duly filed federal income tax return for the tax year in lieu of the financial statements as otherwise required under this section.
- (B) The Bureau or Commission may require the licensee, or the licensee may elect, to engage an independent accountant licensed by the California Board of Accountancy to compile or review the licensee's financial statements in accordance with standards for accounting and review services, or to audit the financial statements in accordance with generally accepted auditing standards, if there are concerns about the licensee's operation or financial reporting, including but not limited to:
  - Inadequate internal control procedures;
  - Insufficient financial disclosure;
  - 3. Material misstatement in financial reporting;
  - Inadequate maintenance of financial data; or
  - Irregularities noted during an investigation.
- (b) Unless otherwise provided in this section, a licensee shall submit copies of the annual financial statements. with the independent auditor's or accountant's report issued to meet the requirements under this section, to the Bureau no later than 120 calendar days following the end of the fiscal year covered by the financial statements. If a management letter is issued, a copy of the management letter must also be submitted to the Bureau, including the licensee's reply to the management letter. if any.
- (c) The Bureau or Commission may request additional information and documents from either the licensee or the licensee's independent accountant, regarding the annual financial statements or the services performed by the accountant.
- (d) The Bureau or Commission may require the licensee to engage an independent accountant licensed by the California Board of Accountancy to perform a fraud audit in the event that fraud or illegal acts are suspected.<sup>3</sup>

<sup>&</sup>lt;sup>3</sup> Section 12403 has been repealed, effective July 1, 2015. The quoted text of former Section 12403 is as it appeared during all relevant times herein.

California Code of Regulations, title 11, section 2053, provides: 2 The Bureau may require a gambling establishment to present satisfactory evidence that there is adequate financing available to 3 protect the public's health, safety and welfare. 4 A gambling establishment shall maintain a separate, specifically designated, insured account with a licensed financial 5 institution in an amount not less than the total value of the chips in use by the gambling establishment. The funds from that account may only be 6 used to redeem the chips of that gambling establishment. That account may not be used as collateral, or encumbered or hypothecated in any 7 fashion. Alternatively, the Bureau may allow the gambling establishment to provide some other form of security acceptable to the Bureau, in lieu of maintaining the required account. 9 A gambling establishment shall maintain a separate, specifically designated, insured account with a licensed financial 10 institution in an amount not less than the total amount of the monies that patrons of that gambling establishment have on deposit with the gambling 11 establishment. The funds from that account may only be used to return to the patrons the balance of monies on deposit with the gambling 12 establishment. That account may not be used as collateral, or encumbered or hypothecated in any fashion. Alternatively, the Bureau 13 may allow the gambling establishment to provide some other form of security acceptable to the Bureau, in lieu of maintaining the required 14 account. 15 PRAYER 16 WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, 17 and that following the hearing, the Commission issue a decision: 18 1. Denying Respondent's Application; and 19 Taking such other and further action as the Commission may deem appropriate. 2. 20 Dated: March 3, 2016 21 WAYNE J. QUINT, JR., Chief 22 Bureau of Gambling Control California Department of Justice 23 24 25 26 27

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